



ISPI Potomac presents
Make Work Great

A Full-Day Workshop

Presented by – Ed Muzio

CEO of Group Harmonics

Wednesday, November 9, 2011 – 9:00 am to 5:00 pm

Register today for the: Make Work Great, 1- day workshop.

This practical and innovative 1-day workshop receives rave reviews and encore requests at ISPI’s annual conferences and from companies around the world. Ed is the author of the award-winning books *Make Work Great* and *Four Secrets to Liking Your Work*.

Ed is a leader in the application of analytical models to group effectiveness and individual enjoyment. His analytical approach to human productivity has been featured in national and international media, including CBS, Fox Business News and The New York Post; he is a regular guest on CBS Interactive. He provides practical, quick, data-based solutions to the human problems faced by organizations of all sizes. By blending analytical rigor with a strong focus on the human element, he creates solutions that stick, because they have both a practical and an emotional appeal.

Who Should Attend:	Leave this Workshop inspired and ready to:
<p>Anyone at any level who works with others on a regular basis, especially leaders & managers at all levels.</p> <p>It is suggested, but not required, that teammates take it together.</p> <p>Everything in the session can be acted on immediately, with or without manager or peer support.</p>	<ul style="list-style-type: none"> ✓ Improve Output & Reduce Stress; by practicing six behavioral patterns of “Overtness” or transparency regarding <ul style="list-style-type: none"> ○ What you will accomplish, value to company & to you, and monitoring and adjusting progress ✓ Improve Relationships; by practicing three behavioral patterns designed to improve interaction by creating a <ul style="list-style-type: none"> ○ Well defined question, clearly designed approach, and limited need for agreement

Workshop Location	Workshop Pricing		
	Organization	Early Bird	After October 14
<p>Virginia Tech Research Center 900 Glebe Road, Arlington, VA</p> <p>Session begins at 9:00 am Session ends at 5:00 pm Lunch & Snacks</p>	<i>ISPI Potomac Member</i>	\$99	\$129
	<i>Affiliated Members Groups 2+</i>	\$129	\$149
	<i>Non-members</i>	\$149	\$179
	<i>Students</i>	\$79	\$99

Reserve your seat by clicking on “Register for the November Workshop” at www.ispi-dc.org

Space is limited, first come – first serve
 For more information about Ed Muzio and this program see: www.groupharmonics.com

If you have questions about this ISPI Potomac program, please contact Jim Rich via email at membership@ispi-dc.org or by phone at 301.581.9440