

# Surviving Complexity

## Working More Hours Isn't The Answer

Ed Muzio: CEO Group Harmonics

**Tuesday, November 8, 2011 – 6:00 to 8:00 p.m.**

**Location: National Science Foundation  
4201 Wilson Boulevard, Arlington, Virginia**

Attendees should enter the building at the corner of North Stuart Street & 9th Street North

**Located one block from the Ballston Metro station.**

**Register at: <http://www.ispi-potomac.org/>**

ISPI Members: \$25, Non-Members: \$35, Students: \$15, Pay Online or Cash/Check at the Door, Dinner is catered

### About the Program

These days everyone owes their time and energy to many workplace masters. We juggle analysis, customer service, supervision, time management, strategic planning, problem solving, and more. We work tirelessly on a seemingly infinite knot of interrelated problems and issues, and wonder how we will ever get it all done. We sense we are spread too thin, and that our complex workload is somehow impossible, so we work more hours to get the same output. But our hours are finite, and our lives not our own. Can we succeed despite overwhelming and contradictory goals? The answer is yes, but only by being on target and working "on-purpose" at all times.

**Objectives:** In this session you will hear compelling stories and learn to use analytical models for:

- Teaching other people what you do, so that their requests align to your primary goals
- Making your progress more visible to yourself, so that you get more done (and feel more satisfied)
- Avoiding workplace drama and improving interactions with colleagues
- Understanding the structure of the information-age workplace and how to influence it
- Experiencing more output and less stress at work

### About the Presenter:

*Ed is the author of the award-winning books [Make Work Great](#) (McGraw-Hill, 2010) and [Four Secrets to Liking Your Work](#) (FT Press, 2008). He is a leader in the application of analytical models to group effectiveness and individual enjoyment. Originally trained as an engineer, Ed has started organizations large and small, led global initiatives in technology development and employee recruitment, and published articles and refereed papers ranging from manufacturing strategy to the relationships between individual skills and output. Ed's analytical approach to human productivity has been featured [in national and international media](#), including CBS, Fox Business News and The New York Post; he is a regular guest on CBS Interactive.*

*With clients ranging from individual life coaches to the Fortune 500, he serves as an advisor and educator to professionals at all levels, all over the world. Prior to founding Group Harmonics, Ed was President and Executive Director of a human services organization, and a leader, mentor, and technologist within Intel Corporation and the Sematech consortium. A Cornell University graduate, Ed's accomplishments include the creation and stewardship of a worldwide manufacturing infrastructure program, a nationally recognized engineering development organization, and a non-profit organization providing residential services to at-risk youth in his hometown of Albuquerque, NM.*

If you have questions about this ISPI Potomac program, please contact Jim Rich via email at [membership@ispi-dc.org](mailto:membership@ispi-dc.org) or by phone at 301-581-9440.