

SPaDDIE: Working to Demystify the Ten ISPI Performance Standards

Presented by:

Ciaran Lesikar, Business Analyst, Aerotek

Catherine Zaranis, Management Concepts

Moderated by Jim Rich, Rich & Associates

Tuesday, August 9, 2011 – 6:30 to 7:30 p.m.

Virtual Session: Enjoy the webinar from the comfort of your own computer!

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About the Program

Ask most any performance professional about the Ten ISPI Performance Standards and they will acknowledge them, but they probably won't be about to easily recite them. The emerging SPaDDIE model offers a different way to think about and approach using the Ten ISPI Performance Standards. This session focuses on real-world uses of the ten performance standards and the emergent SPaDDIE model to support those performance standards. Session topics include, what SPaDDIE stands for, why use a performance model, how SPaDDIE supports the Ten ISPI Performance Standards and ways to adopt the ten standards for your working environment.

Leave this session inspired and better able to:

- Communicate the ISPI performance standards
- Identify important characteristics of a performance model
- Create practical approaches for using a performance model

About the Presenters:

Ciaran Lesikar

Ciaran is a Senior ISD/Business Process Owner for Sales for Aerotek. He serves as an internal consultant and a business process owner to the field, corporate departments, and the technology team; helping them to effectively drive business initiatives and improve performance.

After graduating from Clarion University, Ciaran was a Special Education teacher, high school coach, and teacher trainer for 17 years in Howard County, Maryland. Following his teaching career he started a sea kayak business, for which he instructed, guided, and ran corporate events for more than 4 years. While running his business Ciaran was also a part time stay at home dad and received his Masters Degree from UMBC in Instructional Systems Design, winning the Outstanding Student award for the ISD program. He has been working for Aerotek for 4 1/2 years.

Catherine Zaranis

As a Senior Consultant for the Leadership, Management and Professional Skills practices for Management Concepts, Catherine researches and develops the practice's strategic products and services. In May 2010, Catherine was elected President of the International Society for Performance Improvement (ISPI) Potomac Chapter. She is a sought after conference speaker on learning technologies and games that teach. She has presented at the ASTD Maryland Chapter, the Training Officer's Consortium, the North American Gaming and Simulation and Gaming Association (NASAGA) and the George Mason Innovations in E-learning Symposium. Catherine has a special interest in inter-cultural communication and proudly served as a Peace Corps Volunteer in Romania from 1995 to 1997.